# **Frequently Asked Questions**

# Primary Q's and A's:

#### **Q: What are Permitted and Prohibited Items?**

**A:** Prohibited items are weapons, explosives, incendiaries, and items that are seemingly harmless but may be used as weapons - the so-called "dual-use" items. Please refer to the BCAS web page for more information.

#### Q: How early should I arrive at the airport?

**A:** Check with your airline or travel agent to determine how early to arrive at the airport. Recommended check-in times differ by airline/airport and change during peak travel times.

# Q: How should I pack before my flight?

A: There are different restrictions on what you can pack in your carry-on & checked baggage's. All of your baggage will be screened and possibly hand-searched as part of the new security measures. Please refer to BCAS <u>Travel</u> <u>Safe and smart</u> web page to find tips to help you pack.

# Q: What can I do if my property is lost, missing or damaged during the baggage screening process or at the Security Checkpoint?

**A:** It is our job to assure you - the passenger - that BCAS/Airlines/Aviation Security Group can and will deliver excellence in security and customer service.

#### Q: What do I need to know if I am a Traveller with a Disability or Medical Condition?

A: In order to assist persons with disabilities or medical concerns, BCAS has developed guidelines with input from various groups and have trained our airport screeners in the methodology needed to ensure secure and comfortable screening at all Security Checkpoints. Please refer to the <u>Persons</u> with Disabilities & Medical Concerns section of the BCAS website for more information.

#### Checked Baggage Q's and A's:

#### Q: Should I lock my luggage?

**A:** Yes. In case of the requirements of physical check on doubt, you will be requested to open the baggage yourself.

#### **Q:** How do I transport a Firearm? Ammunition?

**A:** There are specific regulations governing the transport of firearms, firearm parts, and ammunition. Please refer to BCAS list of <u>Transporting Special</u> Items for more information.

#### Security Checkpoints Q's and A's:

#### Q: What should I expect at the Security Checkpoint?

**A:** The Passenger Security Checkpoint includes three (3) primary steps you may want to become familiar with. Please refer to <u>Passenger Security</u> <u>Checkpoints</u> for more information.

# Q: What may happen to me if I bring a prohibited item to a security checkpoint?

**A:** If you bring a prohibited item to the checkpoint you may be criminally prosecuted or at the least asked to rid yourself of the item. Please refer to the list of <u>Permitted & Prohibited Items</u> for more information.

# Q: Can I carry a kirpan in the passenger cabin?

**A:** Yes. If you are a Sikh passenger and traveling in domestic flight in India. The size of kirpan should not be more than 6 inch blade and 3 inch handle.

# Q: What is the permissible size of hand baggage allowed for air passengers?

**A**: 115 cm total of all dimensions except at Srinagar airport where carry-on (hand baggage) is not allowed.