Access of passengers on the basis of soft copy of e-ticket

Now passengers are allowed on the basis of soft copy/image of e tickets in smart phones, tablet PCs or laptops for gaining access into the terminal building through departure entry gates. The image of the e-ticket thus produced by the passenger on electronic device should be the same as issued by the aircraft operators. SMS or partial information pertaining to the ticket shall not entitle the pax to gain access to Terminal. Passengers with confirmed etickets will be allowed access into the departure terminal only after the authenticity of such e-tickets and genuineness of its holder is established. For this purpose, passengers concerned shall produce a valid photo identity document (passport in case of foreign nationals) before being allowed to enter the Terminal Building.

Passengers shall be responsible to carry reliable identity proof with them throughout the journey for checking at any point of time. The instructions to passengers shall be printed prominently on the e-tickets regarding proof of identity.

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